

Terms and Conditions for Training Courses

SECURA B.V.

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Chamber of Commerce no: 17126968
Version: 1.0 – Dec 22, 2022
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TERMS AND CONDITIONS FOR TRAINING COURSES

1. Applicability

- 1.1 These Terms and Conditions for Training Courses are applicable to all Training Courses by Secura B.V.
- 1.2 These Terms and Conditions for Training Courses are an addition to Secura's General Terms and Conditions.

2. Refund Policy

- 2.1 Cancellation for training courses offered by Secura B.V. can only be made by email to info@secura.com. Secura B.V. uses the date of receipt of the email as the date of cancellation. If the cancellation takes place at least 30 days before the planned start date of the training course, you will receive a refund of 75% of the training costs. In case of a cancellation between 30 and 14 days before the start date, that percentage is 50%. A cancellation within 14 days before the start date is not possible, you will then pay the full training costs.
- 2.2 If before the start of the training it is agreed in consultation with Secura B.V. that the participant's place will be taken by another participant nominated by the contracting party, no cancellation costs will be charged, provided that this participant meets any admission requirements.
- 2.3 In the event of premature termination of participation in the training, the entire training costs remain due.
- 2.4 It is not possible to cancel a training course organized at the request of the contractor for a group of participants determined by or on behalf of the contractor.

3. Use of course materials

- 3.1 Course materials are provided to persons who participate or have participated in a training, course, seminar or similar provided by or with the permission of Secura B.V.
- 3.2 The (course) material provided may not be edited, translated, stored, reproduced, made public, made available and/or transferred in any form or by any means, be it electronically, by means of print, (photo)copy, recording, digitization or in any way whatsoever, without the prior written consent of Secura B.V.
- 3.3 All data included in the teaching material has been compiled and processed to the best of our ability and with the greatest possible care. However, the correctness and completeness of this information cannot be guaranteed. Secura B.V. therefore accepts no liability for damage, of any nature whatsoever, that is the direct or indirect result of actions and/or decisions based on the data referred to.

4. Changes in training course

- 4.1 The training program is normally offered in accordance with the description on the website, but in the interest of the quality of its training, Secura B.V. also does its best to ensure that it is as up-to-date as possible. To this end, it is sometimes necessary to change the lesson program compared to what has previously been published on the website or elsewhere. Secura B.V. ensures that such changes never radically change the character of the training. Changes to the lesson program are not grounds for unilateral cancellation by the contracting party.
- 4.2 Secura B.V. keeps the right to cancel a training course, for example due to venue complications or low attendance. The cancellation will be no later than two weeks before the planned course date. In that case a full refund will be issued.

